MERCHANT & GOULD P.C.

United States Patent Application

COMBINED DECLARATION AND POWER OF ATTORNEY

As a below named inventor I hereby declare that: my residence, post office address and citizenship are as stated below next to my name; that

I verily believe I am the original, first and sole inventor (if only one name is listed below) or a joint inventor (if plural inventors are named below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: Methods and Systems For Communications Device Troubleshooting.

The specification of whi	ch		
a. is attached heretob. was filed on a	s application serial no. and was amer	nded on (if applicable) (in	the case of a PCT-filed application)
described and claimed in	11	,	I have reviewed and for which I solicit a
United States patent.	•		
I hereby state that I have any amendment referred		f the above-identified specific	cation, including the claims, as amended by
certificate listed below a			Foreign application(s) for patent or inventor ventor's certificate having a filing date before
	ns have been filed. have been filed as follows:		
	FOREIGN APPLICATION(S), IF ANY,	CLAIMING PRIORITY UNDER	35 USC § 119
COUNTRY	APPLICATION NUMBER	DATE OF FILING	DATE OF ISSUE
		(day, month, year)	(day, month, year)
	ALL FOREIGN APPLICATION(S), IF ANY,	FILED BEFORE THE PRIORITY	APPLICATION(S)
COUNTRY	APPLICATION NUMBER	DATE OF FILING	DATE OF ISSUE
		(day, month, year)	(day, month, year)
	·		

I hereby claim the benefit under Title 35, United States Code, § 120/365 of any United States and PCT international application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, § 1.56(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application.

None	U.S. APPLICATION NUMBER	DATE OF FILING (day, month, year)	STATUS (patented, pending, abandoned)
	None		

I hereby claim the benefit under Title 35, United States Code § 119(e) of any United States provisional application(s) listed below:

U.S. PROVISIONAL APPLICATION NUMBER	DATE OF FILING (Day, Month, Year)
60/443,111	January 28, 2003

I acknowledge the duty to disclose information that is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations, § 1.56 (reprinted below):

§ 1.56 Duty to disclose information material to patentability.

- (a) A patent by its very nature is affected with a public interest. The public interest is best served, and the most effective patent examination occurs when, at the time an application is being examined, the Office is aware of and evaluates the teachings of all information material to patentability. Each individual associated with the filing and prosecution of a patent application has a duty of candor and good faith in dealing with the Office, which includes a duty to disclose to the Office all information known to that individual to be material to patentability as defined in this section. The duty to disclose information exists with respect to each pending claim until the claim is canceled or withdrawn from consideration, or the application becomes abandoned. Information material to the patentability of a claim that is canceled or withdrawn from consideration need not be submitted if the information is not material to the patentability of any claim remaining under consideration in the application. There is no duty to submit information which is not material to the patentability of any existing claim. The duty to disclose all information known to be material to patentability of any claim issued in a patent was cited by the Office or submitted to the Office in the manner prescribed by §§ 1.97(b)-(d) and 1.98. However, no patent will be granted on an application in connection with which fraud on the Office was practiced or attempted or the duty of disclosure was violated through bad faith or intentional misconduct. The Office encourages applicants to carefully examine:
 - (1) prior art cited in search reports of a foreign patent office in a counterpart application, and
- (2) the closest information over which individuals associated with the filing or prosecution of a patent application believe any pending claim patentably defines, to make sure that any material information contained therein is disclosed to the Office.
- (b) Under this section, information is material to patentability when it is not cumulative to information already of record or being made of record in the application, and
 - (1) It establishes, by itself or in combination with other information, a prima facie case of unpatentability of a claim;

or

- (2) It refutes, or is inconsistent with, a position the applicant takes in:
 - (i) Opposing an argument of unpatentability relied on by the Office, or
 - (ii) Asserting an argument of patentability.

A prima facie case of unpatentability is established when the information compels a conclusion that a claim is unpatentable under the preponderance of evidence, burden-of-proof standard, giving each term in the claim its broadest reasonable construction consistent with the specification, and before any consideration is given to evidence which may be submitted in an attempt to establish a contrary conclusion of patentability.

- (c) Individuals associated with the filing or prosecution of a patent application within the meaning of this section are:
 - (1) Each inventor named in the application:
 - (2) Each attorney or agent who prepares or prosecutes the application; and
- (3) Every other person who is substantively involved in the preparation or prosecution of the application and who is associated with the inventor, with the assignee or with anyone to whom there is an obligation to assign the application.
- (d) Individuals other than the attorney, agent or inventor may comply with this section by disclosing information to the attorney, agent, or inventor.
- (e) In any continuation-in-part application, the duty under this section includes the duty to disclose to the Office all information known to the person to be material to patentability, as defined in paragraph (b) of this section, which became available between the filing date of the prior application and the national or PCT international filing date of the continuation-in-part application.

I hereby appoint the following attorney(s) and/or patent agent(s) to prosecute this application and to transact all business in the Patent and Trademark Office connected herewith:

			•	
Ali, M. Jeffer	Reg. No. 46,359			
Altera, Allan G.	Reg. No. 40,274		Lauer, Deakin T.	Reg. No. 47,892
Anderson, Gregg I.	Reg. No. 28,828		Leach III, Thomas J.	Reg. No. P-53,188
Batzli, Brian H.	Reg. No. 32,960		Leonard, Christopher J.	Reg. No. 41,940
Beard, John L.	Reg. No. 27,612		Lewis, George C.	Reg. No. 53,214
Berns, John M.	Reg. No. 43,496		Liepa, Mara E.	Reg. No. 40,066
Blackburn, Murrell W.	Reg. No. 50,881		McDonald, Daniel W.	Reg. No. 32,044
Bortolotti, Rebecca	Reg. No. 51,488		McIntyre, Jr., William F.	Reg. No. 44,921
Branch, John W.	Reg. No. 41,633		Mueller, Douglas P.	Reg. No. 30,300
Brown, Jeffrey C.	Reg. No. 41,643		Nelson, Anna M.	Reg. No. 48,935
Bruess, Steven C.	Reg. No. 34,130		Parsons, Nancy J.	Reg. No. 40,364
Byrne, Linda M.	Reg. No. 32,404		Pauly, Daniel M.	Reg. No. 40,123
Campbell, Keith	Reg. No. 46,597		Peterson, Kyle T.	Reg. No. 46,989
Clifford, John A.	Reg. No. 30,247		Phillips, John B.	Reg. No. 37,206
Cook, Jeffrey	Reg. No. 48,649		Pino, Mark J.	Reg. No. 43,858
Daignault, Ronald A.	Reg. No. 25,968		Qualey, Terry	Reg. No. 25,148
Daley, Dennis R.	Reg. No. 34,994		Randall, Joshua N.	Reg. No. 50,719
Daley, William J.	Reg. No. 52,471		Reich, John C.	Reg. No. 37,703
Daulton, Julie R.	Reg. No. 36,414		Reiland, Earl D.	Reg. No. 25,767
DeVries Smith, Katherine M.	Reg. No. 42,157		Roath, Paul D.	Reg. No. 45,045
DiPietro, Mark J.	Reg. No. 28,707		Schmaltz, David G.	Reg. No. 39,828
Doscotch, Matthew A.	Reg. No. 48,957		Schuman, Mark D.	Reg. No. 31,197
Edell, Robert T.	Reg. No. 20,187		Schumann, Michael D.	Reg. No. 30,422
Epp Ryan, Sandra	Reg. No. 39,667		Scull, Timothy B.	Reg. No. 42,137
Fitzsimmons, Karen A.	Reg. No. 50,470		Sebald, Gregory A.	Reg. No. 33,280
Gadiano, Christina M.	Reg. No. 37,628	•	Skoog, Mark T.	Reg. No. 40,178
Gaffney, Matthew M.	Reg. No. 46,717		Sorge, Keith M.	Reg. No. 50,865
Goggin, Matthew J.	Reg. No. 44,125		Stewart, Alan R.	Reg. No. 47,974
Golla, Charles E.	Reg. No. 26,896	•	Stoll-DeBell, Kirstin L.	Reg. No. 43,164
Gorman, Alan G.	Reg. No. 38,472		Sullivan, Timothy	Reg. No. 47,981
Gotfredson, Garen J.	Reg. No. 44,722		Swenson, Erik G.	Reg. No. 45,147
Gould, John D.	Reg. No. 18,223		Tellekson, David K.	Reg. No. 32,314
Gregson, Richard	Reg. No. 41,804		Trembath, Jon R.	Reg. No. 38,344
Gresens, John J.	Reg. No. 33,112		Tunheim, Marcia A.	Reg. No. 42,189
Haack, John L.	Reg. No. 36,154		Underhill, Albert L.	Reg. No. 27,403
Hamre, Curtis B.	Reg. No. 29,165		Vidovich, Kristin K.	Reg. No. 41,448
Hennings, Mark	Reg. No. 48,982		Wahl, John R.	Reg. No. 33,044
Hertzberg, Brett A.	Reg. No. 42,660		Welter, Paul A.	Reg. No. 20,890
Hillson, Randall A.	Reg. No. 31,838		Whitaker, John E.	Reg. No. 42,222
Hope, Leonard J.	Reg. No. 44,774		Wiegand, Jamie	Reg. No. 52,361
Hornsby, III, Alton	Reg. No. 47,299		Wier, David D.	Reg. No. 48,229
Jacobson, Charles A.	Reg. No. 53,061		Williams, Douglas J.	Reg. No. 27,054
Johns, Nicholas P.	Reg. No. 48,995		Withers, James D.	Reg. No. 40,376
Johnston, Scott W.	Reg. No. 39,721		Wong, Bryan A.	Reg. No. 50,836
Kalinsky, Robert A.	Reg. No. 50,471		Wong, Thomas S.	Reg. No. 48,577
Kelly, Zachary J.	Reg. No. 53,108		Xia, Tim Tingkang	Reg. No. 45,242
Kettelberger, Denise	Reg. No. 33,924		Zeuli, Anthony R.	Reg. No. 45,255
Keys, Jeramie J.	Reg. No. 42,724		Louis, I muliony 10	1106.110.10,200
Knearl, Homer L.	Reg. No. 21,197			
Korver, Joshua W.	Reg. No. 51,894			
Kowalchyk, Alan W.	Reg. No. 31,535			
Kowalchyk, Katherine M.	Reg. No. 36,848			
Lamberty, Michael	Reg. No. 50,760			
Larson, James A.	Reg. No. 40,443			
Datoon, Junios 11.	106. 110. 70,773			

In addition, I also hereby appoint the following attorneys to prosecute this application and to transact all business in the U.S. Patent and Trademark Office in connection therewith:

I hereby authorize them to act and rely on instructions from and communicate directly with the person/assignee/attorney/firm/ organization who/which first sends/sent this case to them and by whom/which I hereby declare that I have consented after full disclosure to be represented unless/until I instruct Merchant & Gould P.C. to the contrary.

I understand that the execution of this document, and the grant of a power of attorney, does not in itself establish an attorney-client relationship between the undersigned and the law firm Merchant & Gould P.C., or any of its attorneys.

Please direct all correspondence in this case to Merchant & Gould P.C. at the address indicated below:

Merchant & Gould P.C. P.O. Box 2903 Minneapolis, MN 55402-0903



I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

	Full Name	Family Name	First Given Name		Second Given Name
2	Of Inventor	Palenik	Dirk		
0	Residence	City	State or Foreign Country .		Country of Citizenship
	& Citizenship	Atlanta	GA		USA
1	Mailing	Address	City		State & Zip Code/Country
	Address	882 Wildwood Road	Atlanta		GA 30324
Sign	ature of Inventor 2	01: Jul Jalul		Date:	124/03
	Full Name	Family Name	First Given Name		Second Given Name
2	Of Inventor	Horton	John		Joseph
0	Residence	City	State or Foreign Country		Country of Citizenship
	& Citizenship	Acworth	GA		USA
2	Mailing	Address	City		State & Zip Code/Country
	Address	121 Picketts Way	Acworth		GA 30010
Signature of Inventor 202: John Chat			Date:	0(24/03	
	Full Name	Family Name	First Given Name		Second Given Name
2	Of Inventor	Baker	Jess		
0	Residence	City	State or Foreign Country	State or Foreign Country .	
	& Citizenship	Stockbridge	GA		USA
3	Mailing	Address	City		State & Zip Code/Country
	Address	112 Magnolia Place	Stockbridge		GA 30281
Sign	ature of Inventor 2	03: for Bur		Date: 6	124/03
	Full Name	Family Name	First Given Name		Second Given Name
2	Of Inventor	Norton	ReNae		
0	Residence	City	State or Foreign Country		Country of Citizenship
	& Citizenship	Kennesaw	GA ·		USA
4	Mailing	Address	City		State & Zip Code/Country
	Address	2642 Morningside Trail	Kennesaw	, , , , , , , , , , , , , , , , , , , 	GA 30144
Sign	nature of Inventor 2	104: Moe Nata		Date:	19/03